

Privacy Policy for College Nest

Effective Date: 9/3/2024

Last Updated Date: 9/3/2024

1. Introduction

Welcome to College Nest! We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your data when you use our app, College Nest ("App"). Please read this policy carefully to understand our practices regarding your personal information.

2. Information We Collect

We may collect the following types of information when you use College Nest:

Personal Information: This includes your name, email address, phone number, profile picture, age, gender, and other details you provide during registration or profile creation.

Sublease and Roommate Preferences: Information related to your sublease listings, roommate preferences, and any other data you provide when using the App's features.

Device Information: Information about your device, such as IP address, device type, operating system, and app usage statistics.

Location Information: With your consent, we may collect your location data to enhance your experience within the App.

Payment Information: If you make any purchases or transactions within the App, we may collect payment details, though this information is securely processed by third-party payment processors.

3. How We Use Your Information

We use the information we collect for the following purposes:

To Provide and Improve the App: We use your information to operate, maintain, and enhance your experience with College Nest.

To Personalize Your Experience: We may use your information to customize the content and recommendations you see on the App.

To Communicate with You: We may send you notifications, updates, and marketing communications related to College Nest. You can opt out of marketing communications at any time.

To Process Transactions: We use payment information to process any transactions or purchases you make within the App.

To Ensure Security: We use your information to monitor for fraud, security breaches, and other suspicious activity.

To Comply with Legal Obligations: We may process your data to comply with applicable laws and regulations.

4. How We Share Your Information

We may share your information in the following circumstances:

With Service Providers: We may share your information with third-party service providers who assist us in operating the App, such as hosting providers, payment processors, and analytics services.

With Other Users: Certain information, such as your profile details and sublease listings, may be visible to other users of the App.

For Legal Reasons: We may disclose your information if required by law or if we believe that such action is necessary to comply with legal obligations, protect the safety and security of users, or defend our rights and property.

In the Event of a Business Transfer: If College Nest is involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

5. Your Rights and Choices

You have the following rights regarding your personal information:

Access and Update: You can access and update your personal information through your account settings in the App.

Delete: You can request the deletion of your account and personal information by contacting us at email.

Opt-Out: You can opt out of receiving marketing communications by following the unsubscribe instructions in the emails or by adjusting your app settings.

Location Data: You can disable location tracking through your device settings.

6. Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no security measure is completely foolproof, so we cannot guarantee absolute security.

7. Children's Privacy

College Nest is not intended for use by individuals under the age of 18. We do not knowingly collect personal information from children under 18. If we become aware that we have inadvertently collected information from a child under 18, we will take steps to delete it.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on the App and updating the effective date. Your continued use of the App after any changes indicates your acceptance of the new policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

Carter Technologies, LLC

larson@carter.tech